



Exam Master®

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Recommended System Specifications

Recommended Specifications: Below, we have outlined the levels of computer and network capacity that are more likely to meet growing demands for school technology that supports learning, assessment, and administrative uses across classrooms.

When using Portal Restrictions: In addition to the recommendations below, we recommend using Email Restrictions over IP Restrictions for students logging in or registering to Exam Master. This will remove any possible issues that can arise with students trying to activate their account via a Proxy Server. IP Restrictions can be set for each assignment if you need students to take an exam at a specific location.

Desktops, Laptops, or Netbook

Operating System:	Recommended Specifications	Minimum Requirements*
Windows	Windows 10	Windows 10
Mac Os-	Mac OS 10.14 or Newer	Mac OS 10.12
Browsers	Chrome 77+, Firefox 69+, and Safari 12+	IE 11+, Chrome 75, Firefox 68, and Safari 10
Memory	2 GB RAM or greater	1 GB RAM
Screen Size	11 inch screen size or larger	9.5 inch screen size
Screen Resolution	1280 x 768 or better	1024 x 768

Tablets**

Operating System	Minimum Requirements
Android	Android 7 or greater
Apple iOS	iPad (Fourth Generation) running iOS 11 or greater
Windows	Windows 10
Memory	By operating system
Screen Size	7 inch screen size
Screen Resolution	1024 x 768

*If running Minimum requirements, please note that you MAY run into slowness, delays, or improper or incomplete system displays.

**While most clients use mobile devices with little to no issues, our system is not optimized for use of these devices and you may, though rare, run into slight display issues.

Network

Requirements: Full Duplex system set up for $N/2+10$ (N=number of test takers) minimum simultaneous connections.

Bandwidth for non-media exams	1MB per user
Bandwidth for media (STL, Video, etc) exams	Varies (STL and Video files can be up to 15 MB each)***

***STL and Video are temporary browser downloads and can cause slowdowns due to streaming. Insufficient bandwidth can take up to 10 minutes to download each file.