

Exam Master Accessibility Conformance Report

Revised Section 508 Edition

VPAT Version 2.2 – 2018

Name of Product: Exam Master Corporation Academic Manager/ Exam Master Online

Product Description: Online Exam Delivery Resource

Document Creation/Assessment: 2019/03/19

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Notes: This report applies mainly to the application above and content created and provided by Exam Master Corporation. Exam Master corporation does not monitor, audit, or use content created by faculty and institutions for their own use and is not responsible for the compliance functionality of such content. We have, however, provided all tools necessary for content created by those users to offer the same levels of compliance that we maintain in our own content. Any such situation is mentioned as such in the Remarks and Explanations below.

Evaluation Methods Used: First- and Third-party audits, W3C provided audit tools and manual inspections.

Applicable Standards/Guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1, at Understanding WCAG 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms: Terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of the product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Exam Master test content is manually reviewed for compliance. As we do not view, read, or access user created content, users are responsible for their own compliance; the system provides fields, tags and other mechanisms to allow conformance with this criterion as needed.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Audio and Video content in the Exam Master system are user created; we do not audit user material, but we do provide formats and tools that allow compliance with this standard if the user needs such.
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All Exam Master prerecorded media content includes captions, users who provide their own content are provided tools to deliver the same.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Current Exam Master content does not include audio or video elements, but user created content settings allow the inclusion of compliant formats when used.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Markup language is written in such a way that structure can be determined programmatically or visually.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The content sequence is programmatically determined and not impacted by styling variables.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Actions within the system have corresponding text descriptors.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Exam Master system does not have color-dependent actions available.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Exam Master's system does not produce or use autoplaying media.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All actionable content can be controlled with keyboard commands.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus can be switched using the standard 'tab' control.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The real-time exception applies to our test platform, but special accommodations exist at a proctor level.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Controls for all moving media allow for pausing, resuming or closing.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Exam Master system does not use any content that flashes in sequence.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	There are links that take users or assistive technologies directly to the primary content.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Page titles are provided with relevant and purposeful information.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p>	Supports	Focus Elements are correctly sequenced where standard is applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Exam Master system's links are either descriptive or supportive of contextual interpretation.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Exam Master pages properly depict the origin language.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus changes do not initiate contextual actions.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Input changes do not change the context of the content.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Incorrect input errors are explained in a readable and descriptive manner.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	User input is always accompanied with labels or descriptive text tags.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All markup language has been parsed and validated to avoid disruption of assistive interaction.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Interface components have appropriate property values for comprehension by assistive user agents.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Exam Master's system does not use live video or audio.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All Exam Master prerecorded media content includes captions, users who provide their own content are provided tools to deliver the same.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Exam Master system satisfies the established contrast standards.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All text elements of the Exam Master system can be scaled up to 200% without loss of function or content.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The only images of text used in the Exam Master system are branding and are identified as such with attributes.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	All Exam Master system pages offer multiple navigational methods.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Headings and Labels used inside of markup language use WCAG best practice and are descriptive.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focused Elements are highlighted when selected to be more noticeable.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The Exam Master system does not use multiple languages.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigational options do not change without actionable request by user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Identifiable Elements have consistent naming schema throughout the system.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Input errors are helpful and visible to the user upon notice.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Payments are accompanied by confirmation checks and refund policy is provided.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.4.6 Contrast Enhanced (Level AAA)	Not Evaluated	Outside the scope of this guideline.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.
3.3.5 Help (Level AAA) Also applies to:	Not Evaluated	Outside the scope of this guideline.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Evaluated	Outside the scope of this guideline.

Not all elements of the 508 standards are applicable to our application, S508C203.1 of the Rehabilitation Act defines the obligations as A and AA criteria from WCAG 2.1.